Get Tech Ready!
Student checklist

Prepare for the fall 2020 term by getting tech ready in five steps:

Step 1
Access key tech tools
Your faculty or program will share details on required online learning tools, but you can get tech ready by ensuring you have access to key IT services:

- ✔ Review key IT tools here

Step 2
Get to know your online learning tools
Your faculty or department will be in touch with required course materials. In the meantime, get to know online learning tools through training opportunities:

- ✔ Familiarize yourself with Microsoft 365.
- ✔ Register here for 365 training sessions.
- ✔ Gather resources for tech tool accessibility.

Step 3
Check your connection to McMaster’s network

- ✔ Review Roger’s Connected for Success program or the Connecting Families initiative for subsidized Internet options.
- ✔ If you are a student in mainland China, learn more about McMaster’s student Express Virtual Private Network (VPN) to improve speed and consistency of network access. Students within Canada do not require a VPN to access McMaster materials.

Step 4
Arm yourself with knowledge to stay safe online

- ✔ Review our IT Security team’s tips to secure your home network, computer, and video conferencing sessions.

Step 5
View tips for online learning success
The Student Success Centre’s online learning page has you covered with online learning guidance and tips:

- ✔ Access online learning resources

Need technical support?
University Technology Services (UTS) provides IT support via live chat, phone, or online support ticket.

Contact us: uts@mcmaster.ca | (905) 525-9140 X 24357