TOP TECH TIPS
FOR MCMASTER STUDENTS

FOR ALL MCMASTER STUDENTS

Live Chat & Chat Bot
Utilize the UTS Live chat/Chat Bot to get support and service at uts.mcmaster.ca/contact-us

Wi-Fi coverage Across Campus
View the outdoor Wi-Fi coverage map.

Secure your Online Experience with MFA
Protect your data; protect your devices; protect yourself, with Multi-Factor authentication.

Prepare for the start of term and get tech ready

1 ACCESS KEY TECH TOOLS

Your faculty or program will share details on required online learning tools, but you can get tech ready by ensuring you have access to key IT services:

- ✓ Review key IT tools here.

2 GET TO KNOW ONLINE LEARNING TOOLS

Your faculty or department will be in touch with required course materials. In the meantime, get to know online learning tools through training opportunities:

- ✓ Familiarize yourself with Microsoft 365.
- ✓ Register for Microsoft 365 training sessions.
- ✓ Gather resources for tech tool accessibility.

3 CONNECT TO MCMASTER'S NETWORK

- ✓ If you are a student in mainland China, learn about McMaster's student Express Virtual Private Network (VPN) to improve speed and consistency of network access. Students within Canada do not require a VPN to access McMaster materials.

4 STAYING SAFE ONLINE

- ✓ Review our IT Security team's tips to secure your home network, computer, and video conferencing sessions.

5 VIEW TIPS FOR ONLINE LEARNING SUCCESS

The Student Success Centre's online learning page has you covered with online learning guidance and tips.
- ✓ Access online learning resources

Need technical support?

University Technology Services (UTS) provides IT support via live chat, phone or online support ticket.
Contact: uts.mcmaster.ca/contact-us | (905) 525-9140X 2435

McMaster University