

# TECH READINESS CHECKLIST

## FOR MCMMASTER STAFF AND FACULTY

### TIPS AND SUPPORT TO GET TECH READY



#### Headed to Campus?

Check out our [Back to Mac](#) site to find tips and info on remote working, IT tools and services and our working on site checklist.

View the new [outdoor seating and Wi-Fi coverage map](#) to learn where you can get some fresh air, while continuing to be productive! You will be required to forget campus Wi-Fi networks in order to reconnect. [Learn more!](#)



#### Telecom How-To's

Learn the steps and view the guides on [logging into your telephone service](#), returning to campus and your phone services.



#### Secure your Online Experience

Protect your data; protect your devices; protect yourself, with [Multi-Factor authentication](#). [Sign up here!](#)

Learn more about [phishing scams](#) and how to protect yourself, and McMaster online



#### New IT Training and Resources

The [Office 365 Hub](#) has tips training and resources for all of the Microsoft 365 apps! Check out what's trending.

Discover and [Learn Microsoft 365 and Zoom](#), join McMaster Communities of Practice and get the most out of your online tools.



#### Tools and Services for Remote Work

Online collaboration and productivity tools provide continuity. [UTS provides an overview of IT tools and services that allow you to work from home.](#)



#### Live Chat & Chat Bot

Utilize the UTS Live chat/Chat Bot to get support and service at [uts.mcmaster.ca/contact-us](https://uts.mcmaster.ca/contact-us)



#### Password Reset

[Password Reset](#) was initiated in Summer of 2021 in order to support a more secure experience.

After your password is reset, you will be required to [forget campus Wi-Fi networks in order to reconnect.](#)

#### Need technical support?

University Technology Services (UTS) provides IT support via live chat, phone or online support ticket.

Contact: [uts.mcmaster.ca/contact-us](https://uts.mcmaster.ca/contact-us) | (905) 525-9140X 2435