

TOP TECH TIPS

FOR MCMMASTER STAFF AND FACULTY

TIPS AND SUPPORT TO GET TECH READY!

1 HEADED TO CAMPUS?

[Check out our Back to Mac site to find tips and info on remote working](#), IT tools and services and our working on site checklist.

[View the new outdoor seating and Wi-Fi coverage map to learn where you can get some fresh air, while continuing to be productive!](#) You will be required to forget campus Wi-Fi networks in order to reconnect. [Learn more!](#)

2 LIVE CHAT & CHAT BOT

Need technical support? Utilize the UTS Live chat/Chat Bot to get support and service at uts.mcmaster.ca/contact-us

3 SECURE YOUR ONLINE EXPERIENCE

Protect your data; protect your devices; protect yourself, [with Multi-Factor authentication](#). [Sign up here!](#)

[Learn more about phishing scams](#) and how to protect yourself, and McMaster online

4 NEW IT TRAINING AND RESOURCES

The Office 365 Hub has [tips training and resources](#) for all the Microsoft 365 apps! Check out what's trending.

[Discover and Learn Microsoft 365 and Zoom](#), join McMaster Communities of Practice and get the most out of your online tools.

5 TOOLS AND SERVICES FOR REMOTE WORK

Online collaboration and productivity tools provide continuity. [UTS provides an overview of IT tools and services that allow you to work from home.](#)

6 TELECOM HOW-TO'S

[Learn the steps and view the guides on logging into your telephone service](#), returning to campus and your phone services.

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