

TOP TECH TIPS

FOR MCMASTER STUDENTS

Prepare for the start of term and get tech ready

1 ACCESS KEY TECH TOOLS

Your faculty or program will share details on required online learning tools, but you can get tech ready by ensuring you have access to key IT services:

- ✓ [Review key IT tools here.](#)

2 GET TO KNOW ONLINE LEARNING TOOLS

Your faculty or department will be in touch with required course materials. In the meantime, get to know online learning tools through training opportunities:

- ✓ Familiarize yourself with [Microsoft 365](#).
- ✓ Register for [Microsoft 365 training sessions](#).
- ✓ Gather resources for [tech tool accessibility](#).
- ✓ Visit our Discover and Learn site! One link for McMaster users to discover and learn how to use Microsoft 365 and Zoom apps!
[Sign In now using your MacID and Password!](#)

3 SECURE YOUR ONLINE EXPERIENCE

- ✓ [Review our IT Security team's tips to secure your home network, computer, and video conferencing sessions.](#)
- ✓ [Learn more about phishing scams](#) and how to protect yourself, and McMaster online

4 GET THE IT SUPPORT YOU NEED

UTS is here to support you for all your IT issues!

- ✓ [Chat bot and live chat, able to answer general inquiries 24/7 and provides you the option of connecting virtually with a UTS Service Desk employee. Our Live chat located in the bottom right hand corner of our website.](#)
- ✓ Looking for more in depth support? You can get in person help and submit a service ticket on the [UTS Contact Us Page!](#)

5 VIEW TIPS FOR ONLINE LEARNING SUCCESS

The Student Success Centre's online learning page has you covered with online learning guidance and tips.

- ✓ [Access online learning resources](#)

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