

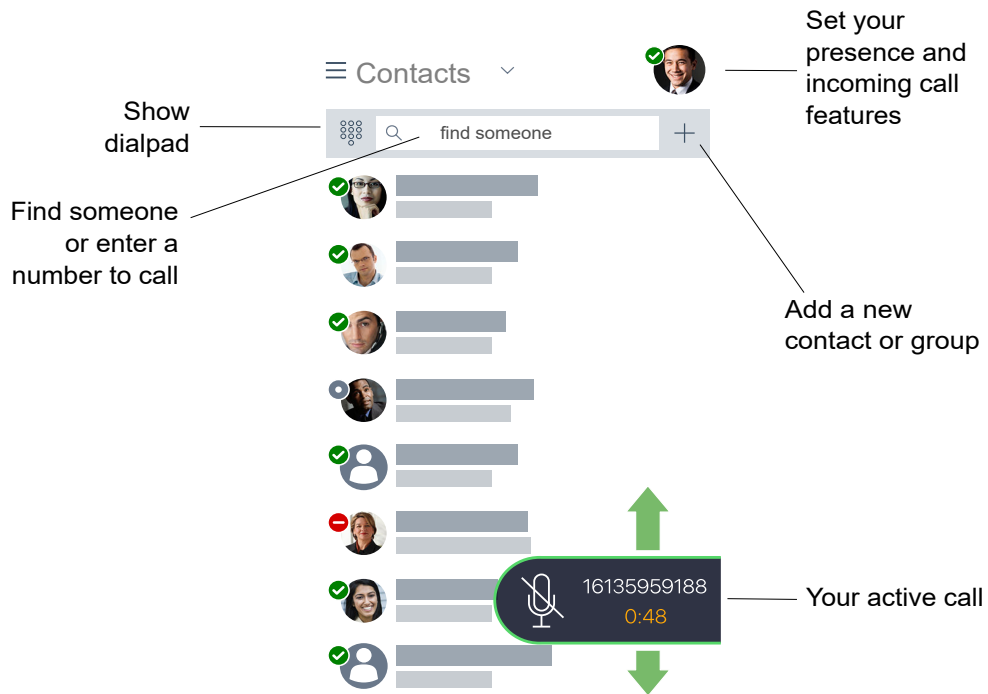


Avaya Workplace Client Quick Reference Guide

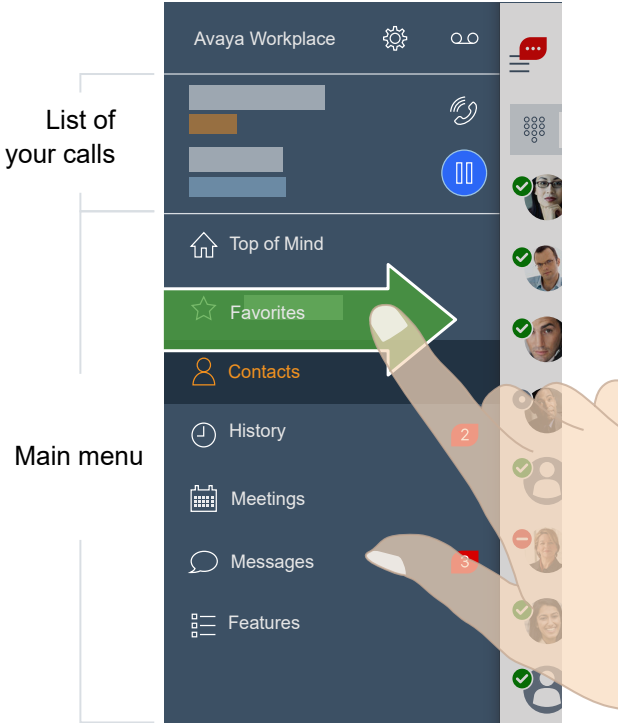
December 2020

Mobile platforms

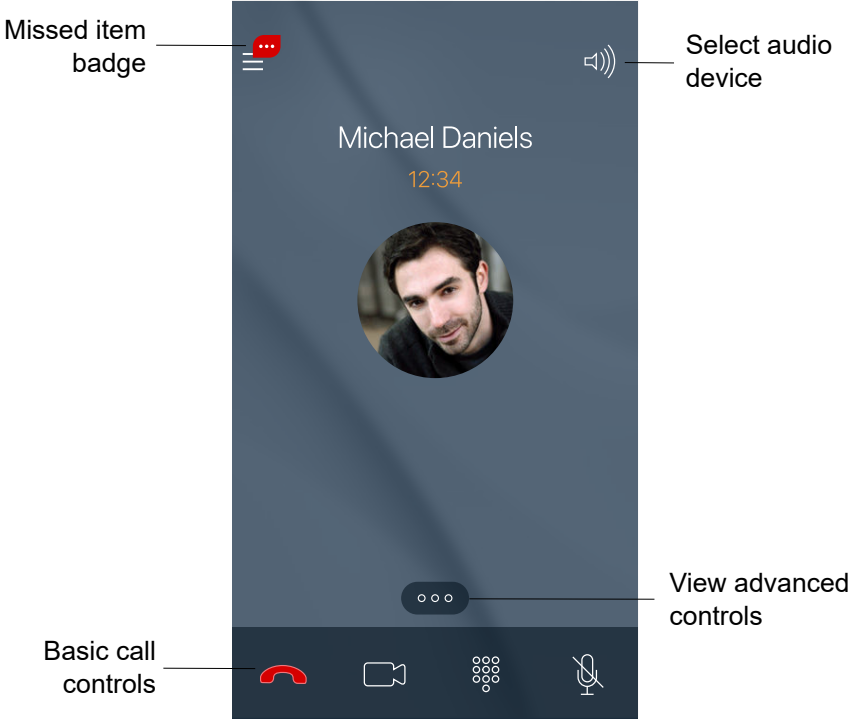
Contacts



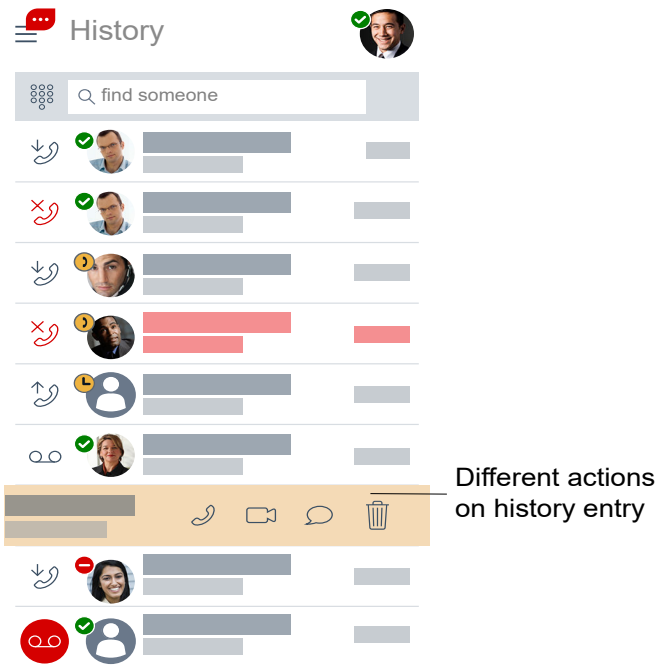
Main menu



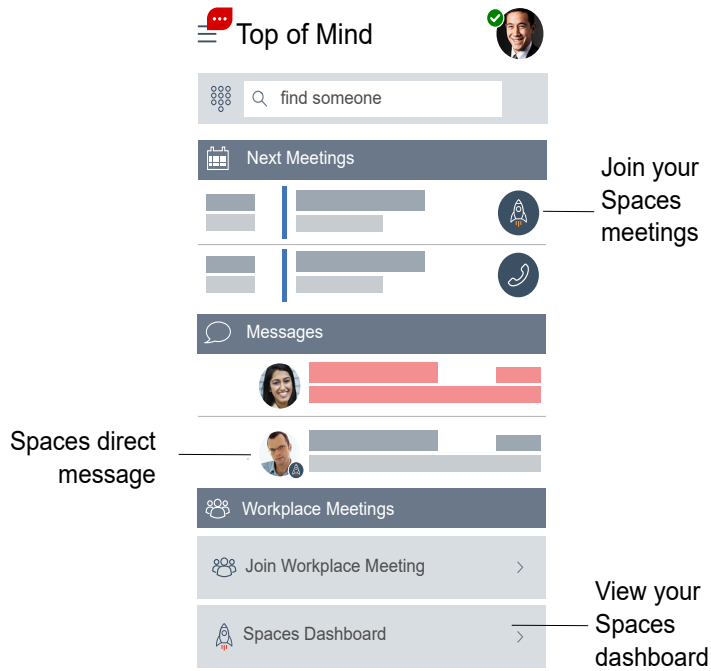
Call screen



History screen

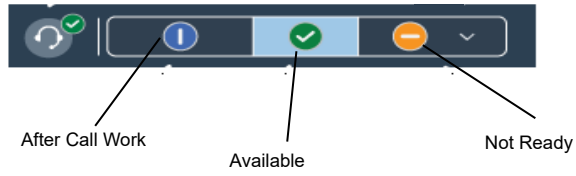


Avaya Cloud Services

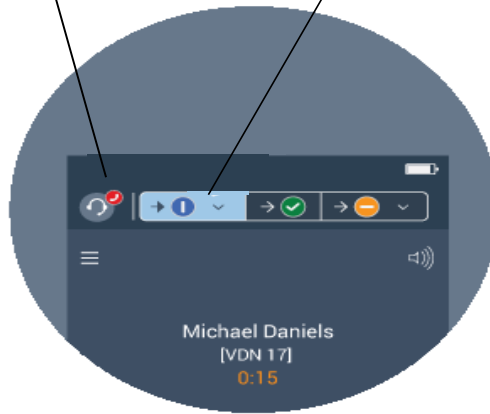


Customer Service screen

To use the Contact Center agent capabilities with Avaya Workplace Client, you must log in to the Customer Service mode.

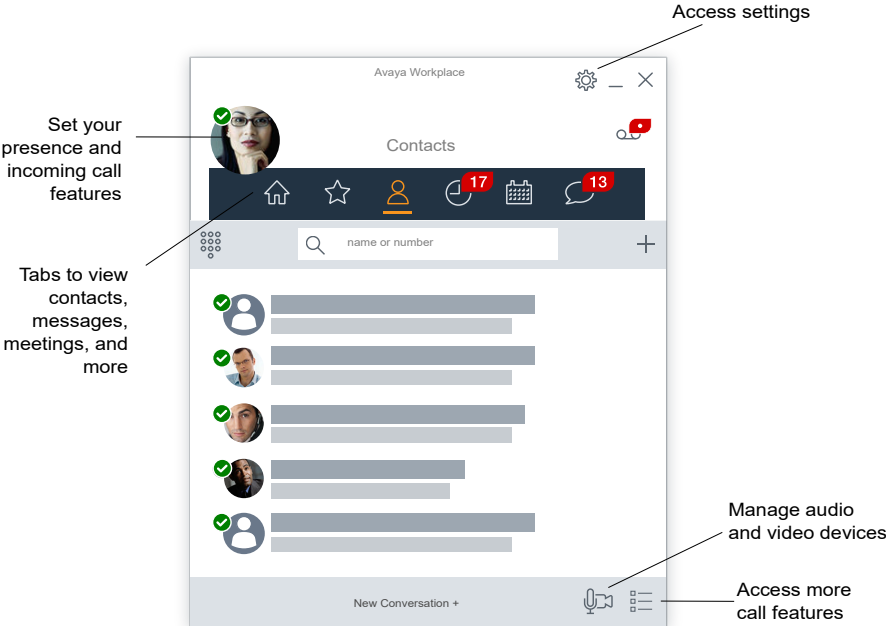


while on a call, set your next availability state

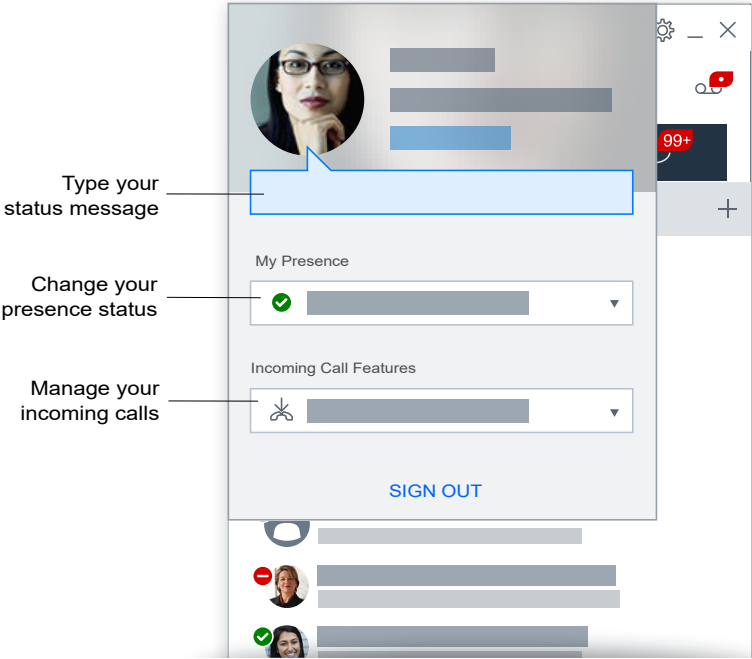


Desktop platforms

Welcome screen

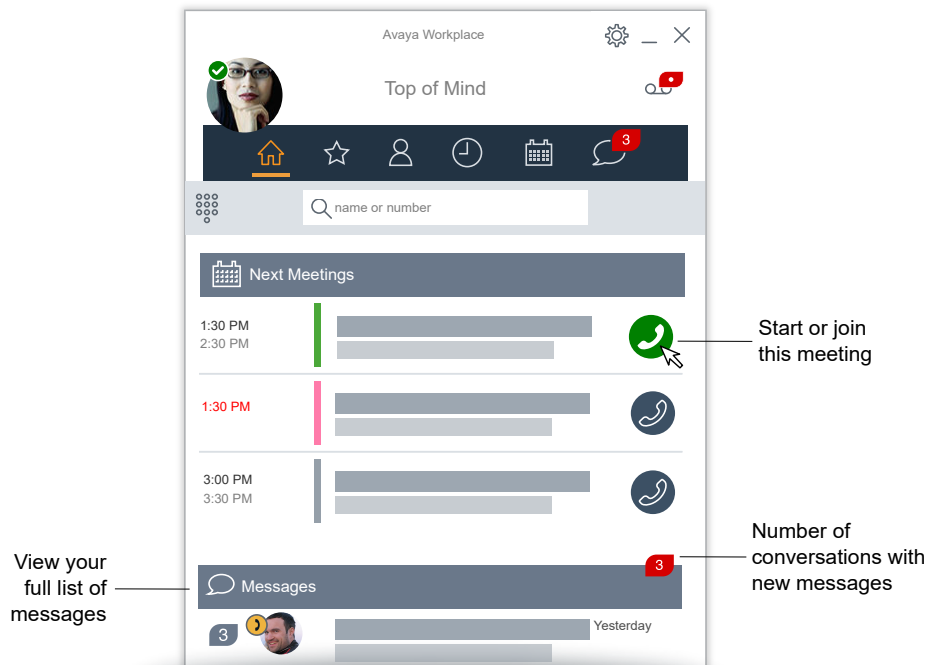


Presence and call options

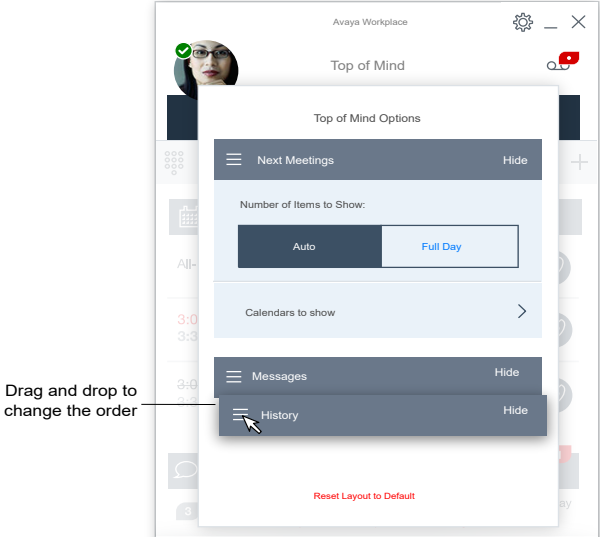


Top of Mind

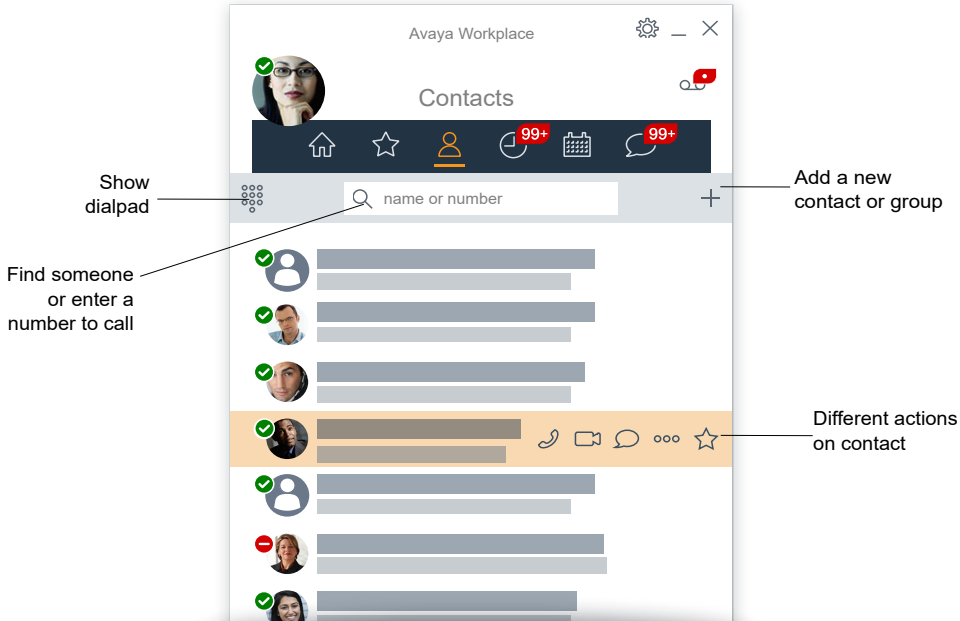
View your next meetings, latest messages, and recent calls on this screen.



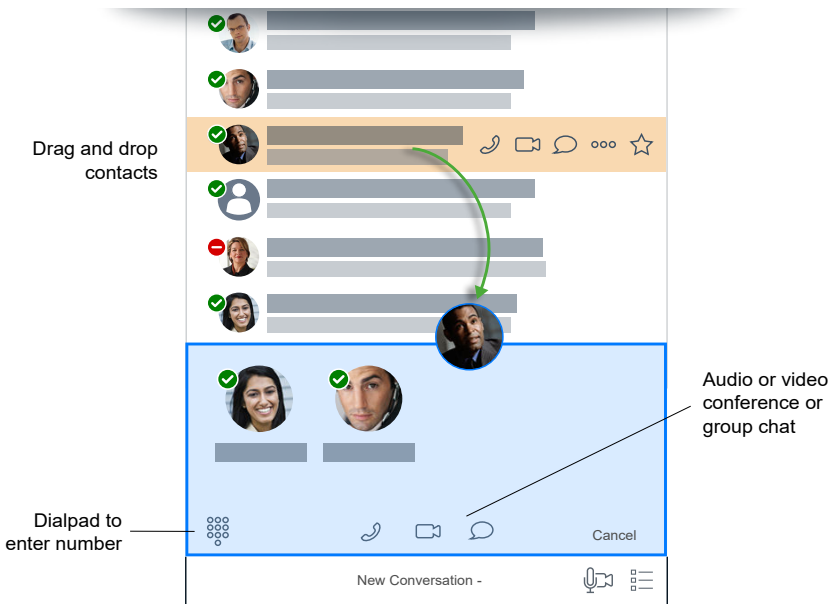
Customize your Top of Mind



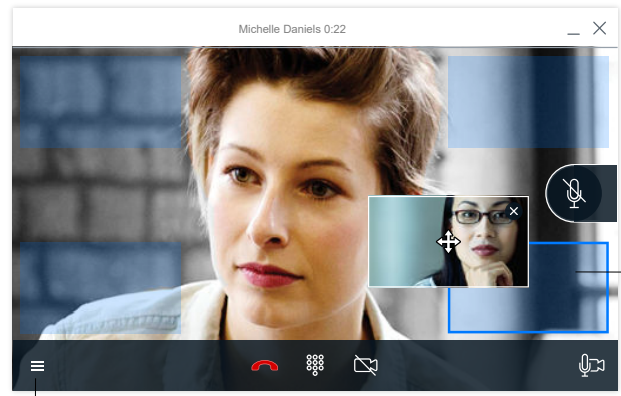
Contacts



Start a group conference or chat



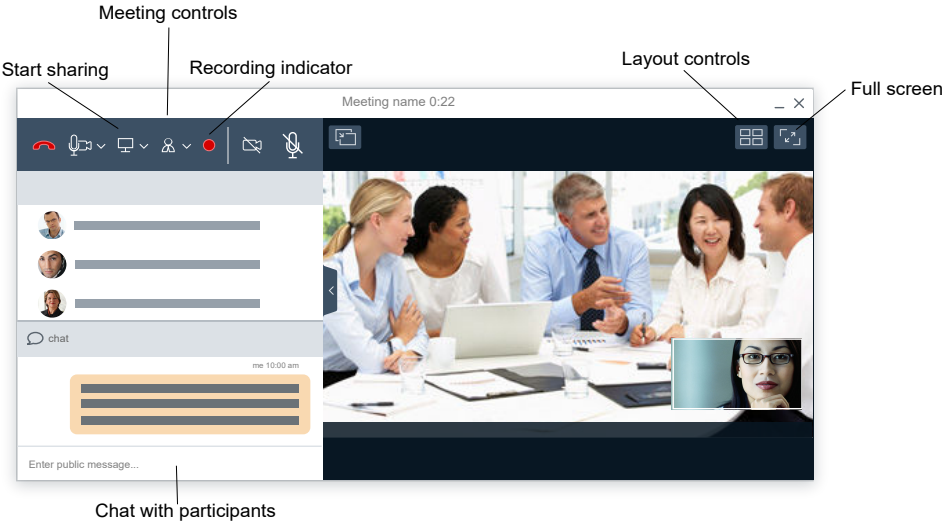
Video call



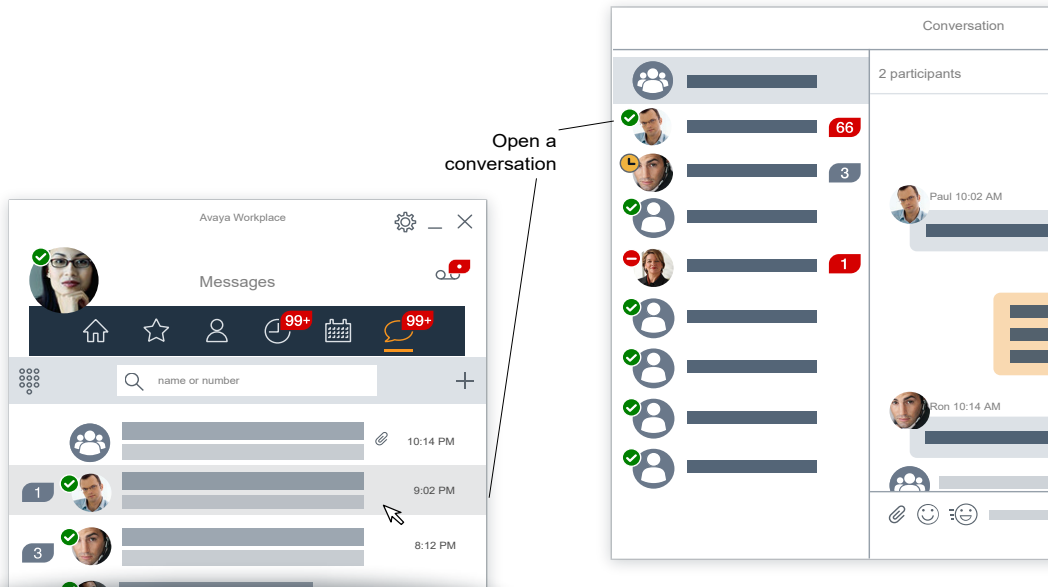
Move or minimize your selfview

More call controls

Conference screen



Messaging



Avaya Cloud Services

